

## Links to cuttings

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*As platforms bait and switch, workers may find it increasingly confusing to keep up with the complexity of new terms and conditions.*

**Medium:** Jun. 8, 2018

<https://blog.usejournal.com/digital-manipulation-and-the-future-of-work-how-platforms-like-uber-and-deliveroo-exploit-workers-bc80339fc271>

“As we aim to reduce Driver incentives to improve our financial performance, we expect Driver dissatisfaction will generally increase.”

**Uber SEC filing :** Apr. 11, 2019

<https://www.theguardian.com/technology/2019/apr/11/uber-ipo-risk-factors>

New [Instacart] app features, including an “on-demand” queue, could require shoppers to say yes to a job within seconds, before they’d had time to read the payment offer and judge whether it added up after time and other expenses.

**Bloomberg:** May 6, 2020

<https://www.bloomberg.com/news/features/2020-05-06/instacart-was-overwhelmed-by-coronavirus->

Hello,  
We're updating our Terms of Service, Payments Terms of Service, Privacy Policy, Host Damage Protection Terms, and some of our other terms and policies

**Airbnb email to sellers:** Feb. 16, 2022

<https://www.rentalscaleup.com/airbnbs-terms-of-service-update-raises-security-deposit-questions/>

**These fees—levied for a variety of “offenses” like leaving a job early or arriving to a job late—in some cases kept some [workers] tied to the platform.**

**Quartz:** Jul. 20, 2022

<https://qz.com/work/1411833/handy-charges-fees-to-its-workers-for-being-late-or-canceling-jobs/>